

## ANNUAL 2015 REPORT



## **ROLE AND FUNCTIONS**OF THE BOARD

The Building Practitioners Board (the Board) is a statutory body constituted under Part 4 of the Building Act 2004 (the Act). It plays an important role in the Licensed Building Practitioners Scheme (the Scheme).

The functions of the Board are to:

- hear appeals against licensing decisions of the Registrar of Licensed Building Practitioners (LBPs)
- investigate and hear complaints about LBPs
- approve Rules for LBPs
- review and report to the Minister of Building and Housing (the Minister) each year on its operations.

The Board is independent of the Ministry of Business, Innovation and Employment (the Ministry), but is supported by the Ministry in the performance of its role and functions.

The Board is committed to supporting the capability of New Zealand's building and construction industry and maintaining building practitioner standards.

## CHAIRMAN'S REVIEW

The past year has seen a continuation of increased activity for the Board especially around dealing with complaints which have been received by the Ministry.

#### **LICENSING NUMBERS**

Very pleasing for the Ministry is the continued increase in the number of people who have been granted licences.

#### **Currently there are:**



24,151

**people licensed** for a total of **29,145** licences granted.

#### This is an increase of over:



licences granted since 2014.

#### **APPEALS**

The number of appeals from the Registrar's decision to decline licences remain relatively steady. There are currently 9 active appeals compared with 10 for the corresponding time last year.

#### **COMPLAINTS**

The Board has now reached a stage where it has an average of almost one hearing per week. There are currently 102 active complaints which are either with the Ministry undertaking and completing pre-hearing investigations, or, with the Board awaiting hearing dates or final decisions.

The Board has identified a number of common themes arising from complaints:

- a. Record of Works being withheld by Licensed
   Building Practitioners in breach of sections 88 and
   317(1)[da](ii) of the Building Act 2004 ("the Act").
- b. Building not in accordance with a building consent, or without a building consent, or an amended building consent, in breach of sections 40, 45A and 317[1](d) of the Act; and
- c. Failing to properly "supervise" building work in accordance with section 7 of the Act.
- d. Designers not having an adequate understanding of the consent process and their obligations for plans and specifications to meet the Building Code.

Determinations on all of these issues have been made by the Board, and continue to be made by the Board. These decisions make it very clear what is expected by the Board in terms of compliance and standards and it is disappointing to note that for a few practitioners the message is not getting through. The Registrar has provided advice and set guidelines through publications such as Codewords on these topics and it is important that the message is understood and compliance is met by the industry. Further non-compliance will only result in the Board adopting a very firm line against offending in these areas.

All the Board decisions can be viewed on the Board's website www.lbp.govt.nz.

#### THE MINISTRY

The Board continues to receive significant support and resourcing from the Ministry. Once again, I wish to express gratitude to the Ministry for its support especially Mr Sanjai Raj as General Manager Consumer Protection and Standards, Mr Paul Hobbs as Registrar and Mr John Currie as Operations Manager, together with his team.

#### **BOARD MEMBERS**

During the last year, Colin Orchiston's term with the Board ended. Mr Orchiston was an inaugural member of the Board and contributed significantly for nearly ten years. He was highly valued for his broad design, technical, regulatory and building contract knowledge. On behalf of the Board I would like to thank Colin for his enormous contribution.

Dr Robin Dunlop was appointed as a Board Member in late 2014. Robin has had significant experience in the private and public sectors being a former Secretary of Transport, CEO of Transit New Zealand and the Chair of the Engineering Associates Registration Board.

This will be my last report as my term on the Board expires on 30 September 2015. Chris Preston, current Deputy Chair will become Chair whilst Richard Merrifield, a current Board Member, will become Deputy.

I have been with the Board since its inception in 2005 and I am very pleased with where the Board now finds itself. It has developed a jurisprudence within the building industry which previously did not exist and is setting a framework of expectations for the industry.

I express my sincere gratitude and thanks to all of my fellow Board Members both past and present as well as the various Ministers and Ministry officers who have all supported the Board to deliver its statutory functions. The development of the licensing scheme was much needed for the residential construction industry and I am pleased that I was able to play a small part in that development.



David Clark
CHAIRMAN





# OBJECTIVES AND OUTCOMES 2014-15

#### **OBJECTIVES**

The Board's 2014/15 Business Plan objectives follow:

RESPONSIBILITY CENTRE	TARGETS
Governance	<ul> <li>Agree Service Level Agreement with the Ministry by 30 June.</li> <li>Review Accountability Agreement with the Minister and have in place as close to the commencement of the new financial year as practicable.</li> <li>Complete draft Annual Report by 31 August.</li> <li>Deliver Annual Report to the Minister by 31 October.</li> <li>Review the frequency of Board meetings.</li> </ul>
The Rules	<ul> <li>Review the Rules as required.</li> <li>Maintain an overview of the performance of the Skills Maintenance regime.</li> </ul>
Appeals	<ul> <li>Hear and/or determine 90% of appeals within 6 months of receipt of complete appeal.</li> <li>Review the appeals process on an ongoing basis.</li> </ul>
Complaints	<ul> <li>Hear and/or determine 80% of complaints within 8 months from referral to the Board or receipt of Registrar's Report.</li> <li>Review the complaints process on an ongoing basis.</li> </ul>
Communications	<ul> <li>Assist the Ministry to develop and implement a Communications Strategy to:         <ul> <li>Convey key messages, including issues arising from Board decisions.</li> <li>Provide information on Board functions and purpose.</li> <li>Provide access to all Board decisions in relation to appeals and complaints.</li> <li>Provide access to all relevant licensing information.</li> </ul> </li> <li>Work with the Ministry to maintain the Licensed Building Practitioner website and other channels of communications.</li> <li>Establish a programme of inviting key external stakeholders to meet with the Board on a regular basis – six per year.</li> <li>Invite internal stakeholders to Board meetings on a regular basis, including the Chief Executive.</li> <li>Meet with the Minister at least once per year.</li> </ul>
Training	Each member complete at least four half day training sessions per year.

#### **GOVERNANCE**

The Board met the majority of its targets in relation to governance.

The Board did not hear and/or determine 80% of complaints within 8 months from referral to the Board. At year end the Board succeeded in hearing and/or determining 75% of complaints within the measure. This was due to a sudden and largely unexpected upsurge in complaint numbers that saw complaints figures rise some 40% over the course of the 2014/15 year.

The Board informed the Minister that it was unlikely that the 80% measure would be met for the 2014/15 year, and advised steps which were being taken by both the Ministry and the Board to ensure that a different measure is implemented for the coming year.

#### **RULES**

There were no amendments to the Licensed Building Practitioner Rules 2007 in 2014/15.

#### **APPEALS**

The appeals process is available for building practitioners who want to question the Registrar's decision to decline an application to become licensed, or to suspend or cancel a licence pursuant to the Building Act 2004.

The Board's objectives were met in relation to appeals.

The building practitioner scheme has continued to mature over the 2014/15 period and now has a critical mass of some 24,151 LBPs. As licensing numbers have levelled out applications for new licences have decreased, the slowing up of the applications process has in turn seen the number of appeals reduce.

Hearing outcomes are available online at: www.business.govt.nz/lbp/the-board/gettinglicensed/view-past-appeal-decisions

#### **COMPLAINTS**

Anyone may complain to the Board about the particular conduct of a LBP as specified in the Building Act. Contractual disputes and civil or criminal matters are outside of the Board's jurisdiction. The Board must investigate the complaint and determine whether or not to proceed to a hearing.

Complaints received for the financial year have increased some 40% as consumer awareness regarding the complaints function increases. This is best illustrated in the graph below.

Construction activity within the sector is on the rise and is projected to keep growing through until 2017. Whilst a thriving construction industry is good for the economy the sector has historically struggled to maintain quality standards and acceptable levels of compliance during periods of elevated growth. It is well documented that when 'boom times' occur they often lead to a dilution of onsite competency, a greater reliance on unskilled labour and higher levels of supervision occurring across the sector. All of which place significant demands on labour supply and delivery of consistently high-quality buildings to market.

Significant growth in both the number complaints and hearings has led to some operational challenges for the scheme; however the Board, along with the Ministry, are continually refining their processes and procedures to ensure backlogs or spikes in demand are dealt with as soon as they arise.

### Complaints received in previous 4 years – to 30 June 2015



Though the complaints function has been place since the schemes inception in 2007, it is only since the introduction of Restricted Building Work (RBW) in March 2012 that certain complaints related trends have emerged or become evident. Where a trend is identified the Board has sought to work with Ministry officials to educate the sector in order to avoid unnecessary complaints entering the system.

As mentioned earlier in this report some of the more notable complaints themes include:

## Failing to provide a record of work once building work is complete,

which is in breach of sections 88 and 317(1)[da][ii] of the Act. The Ministry and Board has sought to educate practitioners on their failings in this area, particularly as failure to supply the Record of Work can sometimes relate to an administrative oversight as opposed to a premeditated intention to mislead.

## Poor understanding and application of site supervision.

On-going education is required so that practitioners properly understand their responsibilities with regard to supervision.

## A high number of LBPs did not have a good grasp of the regulatory rules they are required to comply with.

There is also a significant level of misunderstanding with regard to individual responsibility and accountability. This normally comes down to LBPs failing to build in accordance with a building consent, or without a building consent, or an amended building consent, in breach of sections 40, 45A and 317[1](d) of the Act.

Many complaints highlighted issues with contract administration & communication skills.

## A contingent of LBPs are not good 'information seekers'.

There was a tendency to proceed with non-complying work even though there was some level of doubt over compliance with the consented plans and/or the Building Code.

#### **COMPLAINT HEARING OUTCOMES ARE AVAILABLE ONLINE AT:**

www.business.govt.nz/lbp/complaints/view-past-complaint-decisions

#### COMMUNICATIONS

The Board has worked hard over the past year with Ministry to lift awareness of the scheme both for consumers and LBPs participating in the scheme.

The main channels for conveying key messages arising from Board decisions has been through the Ministry's e-magazine Codewords: www.building. govt.nz/codewords-index, which is sent out to 27,000 practitioners approximately eight times a year.

Other methods or platforms for communicating LBP messaging include:

- Regularly contributing to a number of sector publication that feature articles on the LBP scheme.
- Contributing to Ministry publications and LBP guidance documents.
- Conveying learnings via the dedicated LBP website: www.business.govt.nz/lbp.
- Circulation of mass emails to the LBP database (some 19,600 LBPs), which typically occurs every 3-6 months and is a 'reactive tool' used to educate LBPs on matters of non-compliance observed by the Board.
- Attending and presenting at a range of building industry-related events and conferences in conjunction with the Registrar of Licensed Building Practitioners.
- Issuing media releases concerning notable LBP disciplinary decisions issued by the Board.
- Radio and other media interface (normally undertaken by the Registrar as the primary external-facing spokesperson for the scheme).

The Ministry maintains a register of Licensed Building Practitioners so that members of the public can check the licensing status of any LBP in the scheme. The Ministry's Contact Centre also provides a range of services to support public and consumer awareness as well as answering many and varied licensing questions from practitioners.

All complaints, disciplinary and appeals decisions are available on the LBP website and can be accessed using the sites recently enhanced and upgraded search tool.

A current suite of Boards policies and procedures concerning complaints and appeals are posted on the LBP website.

### TRAINING AND PROFESSIONAL DEVELOPMENT

All members undertook complaint hearing training and six members completed chairing pre-hearing training.

Five Board members completed training on "Building Law" and five completed training on "How to keep your Building Inspector happy", with New Zealand Institute of Building Surveyors.

In accordance with Board policy all new Board members attended and completed a comprehensive induction programme.

A number of internal and external stakeholders attended Board meetings. The Hon Dr Nick Smith [Minister of Building and Housing] met with the Board at its May 2015 meeting. A number of Territorial Authorities (Council Building Control personnel) attended Board meetings to share experiences and observations in relation to the LBP scheme and the Board's complaints function.



# STATEMENT OF SERVICE PERFORMANCE

Performance measures and standards for the outputs of the Board for the year ended 30 June 2015.

OUTPUT	PERFORMANCE MEASURE	PERFORMANCE STANDARD ACHIEVED	
GOVERNANCE			
1. Self Review Undertake Board self review of Board performance.	Board self review to be completed by 31 October.	Achieved.	
2. Board members' Interests Register Register of Board members' interests in place.	Board members' Interests Register reviewed and updated at the start of each Board meeting. Other possible conflicts of interest recorded in minutes.	Achieved.  Board members' disclosures of interest were reviewed and updated at the start of each Board meeting.  Conflicts of interest were recorded in minutes.	
3. Training & Professional Development Provide training and professional development for Board Members in performance of functions.	Undertake at least four half days training per annum for Board members, collective or individual, on appropriate subject matter.	Achieved.	
SERVICE DELIVERY			
4. Licensed Building Practitioners Rules 2007  Approve Licensed Building Practitioners Rules relating to licensed building practitioners.	Approve or decline all proposed rules within 15 working days of receipt from the Ministry.	No amendments were made in the 2014/15 year.	
5. Complaints Investigate complaints, hear complaints and discipline licensed building practitioners in accordance with Regulations.	Hear and/or determine 80% of complaints within 8 months from referral to the Board or receipt of Registrar's Report.  Annual Report to contain:  Number of complaints carried forward from previous year  Number of complaints received  Number of complaints investigated  Number of disciplinary hearings  Number of LBPs disciplined	75% of complaints were heard and/ or determined within 8 months from referral to the Board or receipt of Registrar's Report. Complaints figures are contained in the Annual Report.	

OUTPUT	PERFORMANCE MEASURE	PERFORMANCE STANDARD ACHIEVED
SERVICE DELIVERY		
6. Appeals  Hear appeals against decisions of the Registrar.	Hear and/or determine 90% of appeals within 6 months of receipt of complete appeal.  Annual Report to contain:  Number of appeals carried forward from previous year  Number of appeals received  Number of appeals resolved	Achieved.  100% of appeals were heard and/or determined within 6 months of receipt of a complete appeal.  Appeals figures are contained in the Annual Report.
7. Accountability  Produce Annual Report in accordance with section 347 of the Building Act.	Provide Annual Report to the Minister by 31 October.	Achieved.

#### **David Clark**

CHAIRMAN

**Chris Preston** 

DEPUTY CHAIRMAN

Chris Preston

11 August, 2015



## **STATISTICS**

## **LICENSING STATISTICS**

At 30 June 2015, 24,151 individual LBPs were licensed with a total of 29,145 licences issued. Some LBPs hold more than one licence.

#### **TOTAL NUMBER OF LICENCES BY LICENSING CLASS - PREVIOUS 3 YEARS**

	30 JUNE 2013	30 JUNE 2014	30 JUNE 2015
Bricklaying & Blocklaying	869	900	907
Carpentry	18,049	18,714	19,077
Design	1,973	2,087	2,162
External Plastering	464	485	462
Foundations	242	273	276
Roofing	1,073	1,112	1,153
Site	5,220	5,151	5,108
	27,890	28,722	29,145

## **APPEALS** STATISTICS

#### **APPEALS ACTIVITY SUMMARY**

The table below details appeals activity for the previous two years.

	2013-14	2014-15
Appeals carried forward from previous year	31	10
Appeals received	35	29
Appeals determined <sup>1</sup>	56	30
Hearings held	41	22
Appeals carried forward into next year	10	9

<sup>1.</sup> Includes appeals withdrawn, appeals referred to the Registrar and hearing decisions completed.

### PERFORMANCE MEASURES SUMMARY

#### **TARGET**

Hear and/or determine 90% of appeals within 6 months of receipt of complete appeal.

#### **PERFORMANCE**

100% of appeals were heard and/or determined within 6 months of receipt for the 2014/15 year. There were 30 appeal applications received for the 2014/15 year, 11% of the total number of licence applications. This is a significantly lower percentage compared to previous years reflecting a more robust and detailed assessment and licensing process.

The Board and Ministry continue to work improving the appeals process and has decided to reduce the performance measure for the coming year reducing the target time to hear an appeal. 100%

Total percentage within measure

30

Appeals heard and/or determined

30

Within measure

0

Outside of measure

## **COMPLAINTS** STATISTICS

#### **COMPLAINTS ACTIVITY SUMMARY - PREVIOUS 2 YEARS**

The table below details complaints activity for the previous two years.

	2013-14	2014-15
Complaints carried forward from previous year	48	<b>64</b> ¹
Complaints received <sup>2</sup>	74	113
Complaints investigated	48	74
Complaints determined	40	75
Hearings held	18	46
Hearing decisions	10	47
LBPs disciplined	6	35
Complaints carried forward into next year	63	102

<sup>1.</sup> Includes one complaint which was not included in the 2013/14 "Complaints carried forward into next year" figure, as it was under appeal to the District Court.

## PERFORMANCE MEASURES SUMMARY

#### **TARGET**

Hear and/or determine 80% of complaints within 8 months from referral to the Board or receipt of Registrar's Report.

#### **PERFORMANCE**

75% of complaints were determined within 8 months from referral to the Board or receipt of Registrar's Report for the 2014/15 year. As mentioned earlier, the 2014/15 financial year has seen LBP complaints increase by 40%, which represents significant growth indicating greater consumer awareness of the LBP complaints function coupled with increased residential construction activity.

#### Heard and/or determined

**75%** 

#### of complaints

within 8 months from referral

**75** 

Complaints determined

56

Within measure

19

Outside of measure

<sup>2.</sup> Excludes complaints referred to another body or outside of Board's jurisdiction.

#### **COMPLAINTS DETERMINED**

The table below details the outcome of the complaints determined by the Board in 2014/15.

COMPLAINTS DETERMINED	NUMBER OF COMPLAINTS
Withdrawn	2
Did not proceeding to a hearing	26
Determined following hearing:	
- Complaints upheld	39
- Complaints not upheld	8
TOTAL	75



**52%** 

**39** of the total complaints determined in 2014/15 **were upheld**.

35

LBPs were disciplined
- three LBPs had more
than one complaint laid
against them.

11%

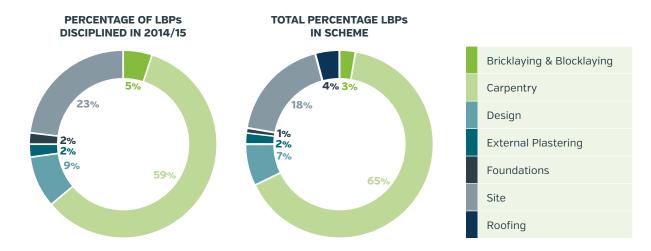
**8** of the complaints heard by the Board were not upheld.

#### LBPs DISCIPLINED IN 2014/15 - BY LICENCE CLASS

The table below details the licence classes held by LBPs who were disciplined.

LICENCE CLASS	NUMBER OF LBPS DISCIPLINED IN 2014/15	TOTAL NUMBER OF LBPs IN SCHEME
Bricklaying & Blocklaying	2	907
Carpentry	26	19,077
Design	4	2,162
External Plastering	1	462
Foundations	1	276
Site	10	5,108
Roofing	0	1,153
TOTAL	44	29,145

Note: Some LBPs hold licences in more than one class.



When compared with the total number of licences held, the proportion of licences holders disciplined closely reflects that proportion.

The LBP scheme is a complex occupational licensing model as it has seven separate licence classes – six that are trade-related, and one which deals with the design of certain buildings. Moving forward,

the challenge for MBIE, the Board and the sector is to lift the current levels of qualified entrants and work towards drawing a legislative 'line in the sand' when it will become an explicit requirement to hold a trade or design-related qualification to enter the scheme. This will be an important step in the scheme's future development and maturity.

#### LBPs DISCIPLINED IN 2014/15 - QUALIFIED AND NON-QUALIFIED

The table below details the licence classes held by LBPs who were disciplined.

#### NUMBER OF LBPS DISCIPLINED IN 2014/15

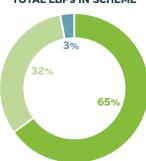
Qualified <sup>1</sup>	2
Unqualified	26
Unknown <sup>2</sup>	39

- LBPs who are licensed in at least one of the licence classes through the Qualified stream have been classified as Qualified.
- LBPs licensed in the scheme prior to collection of data relating to whether they applied through Qualified or Assessed streams.





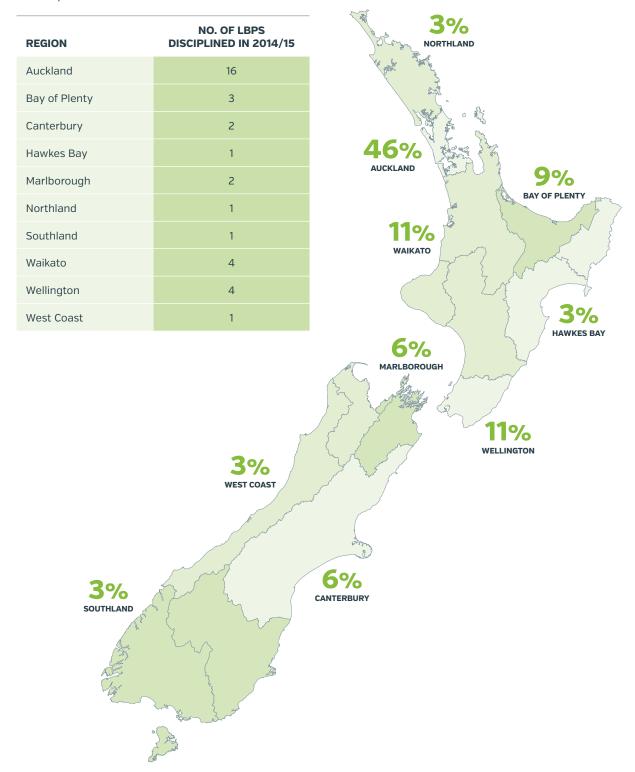
#### TOTAL LBPs IN SCHEME



#### LBPs DISCIPLINED IN 2014/15 - BY REGION

The information below details the regions the disciplined LBPs reside in.

The Board and Ministry continue to work with local Councils, trade associations and other bodies in order to better understand the root-causes or triggers for complaints.

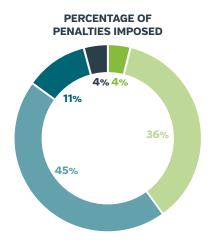


#### LBPs DISCIPLINED IN 2014/15 - BY PENALTY

47 penalties were imposed for 39 upheld complaints against LBPs in 2014/15. Note a complaint may have more than one penalty imposed.

PENALTY TYPE	NUMBER OF PENALTIES IMPOSED
Licence cancelled	2
Censured	17
Fined	21
Name published	5 <sup>1</sup>
Licence suspended	2

 Media releases are now being posted on the Ministry's website. This relates to complaints where the Board has elected to publically name an LBP in accordance with section 318 of the Building Act 2004. www.mbie.govt.nz/ news-and-media



Costs were imposed for

29 of the 39

**(74%)** 

complaints upheld against LBPs in 2014/15.

# STATEMENT OF FINANCIAL PERFORMANCE

The Board is a statutory Board created by the provisions of the Building Act 2004. The Board's revenue and expenses are managed by the Ministry.

## MEMBERS OF THE BOARD





## **DAVID CLARK**CHAIRMAN

Mr Clark is a senior partner of law firm Wilson McKay, which undertakes a range of commercial and civil litigation work. Clients include homeowners, developers, contractors, builders, and financiers.

Mr Clark gained his Bachelor of Laws in 1987 and was admitted to the Bar in 1988. He is an Associate of the Arbitrators' and Mediators' Institute of New Zealand and is currently engaged by the Ministry as a Weathertight Homes Resolution Service Mediator. He is also regularly engaged nationally as a mediator in private commercial and civil disputes. He is the former Chair of the Electricity and Gas Disputes Resolution Service and a Board member of Youthtown New Zealand.

Other professional activities include being a Code of Conduct Commissioner for New Zealand Cricket and a faculty member [currently Director] of the New Zealand Law Society's Litigation Skills programme.

Mr Clark was appointed in 2005 and is from Auckland. His current term expires in 2015.

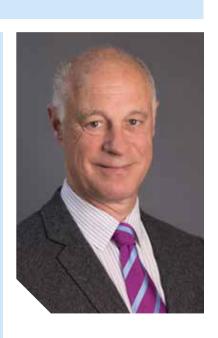
## CHRIS PRESTON DEPUTY CHAIRMAN

Mr Preston is a self-employed as a dispute resolution professional, undertaking a range of residential disputes and advisory work. Clients include homeowners, contractors and builders. He was previously CEO of the Registered Master Builders Federation and acting CEO of BRANZ on two occasions. He is a Director of Master Build Services and Lifemark.

Mr Preston has a Bachelor of Commerce and a post graduate diploma in dispute resolution from Massey University. He is an Associate of the Arbitrators' and Mediators' Institute of New Zealand and has undertaken the Institute of Directors course in governance.

Mr Preston has a keen interest in the community having been on the local Community Board and currently on the local Business Association.

Mr Preston was appointed in 2013 and is from Hanmer Springs. Mr Preston's current term expires in 2016.





#### **ROBIN DUNLOP**

Dr Dunlop consults and advises on management and transport issues. He has been involved in the transport sector for over 30 years covering strategic direction, funding, organisational form, asset management and research. Dr Dunlop is currently developing and strengthening a number of commercial buildings, a rest home and dementia facility, and a church.

Dr Dunlop has a BE (Hons) in Civil Engineering and a PhD in Civil Engineering. He is Chairman of the Engineering Associates Registration Board, Chairman of the Institute of Professional Engineers Heritage Board and Deputy Chairman of Destination Wairarapa. His is also the Director of four private companies and a trustee on a charitable forestry trust. He was previously CEO/Secretary of Transport in NZ and CEO of Transit NZ.

Dr Dunlop is from the Wairarapa and was appointed in 2014. His term expires in 2015.

#### **DIANNE JOHNSON**

Ms Johnson is Managing Director of Capital Improvements Ltd, which undertakes building surveyor consultancy services throughout New Zealand.

Ms Johnson holds a NZ Certificate in Draughting (Architectural) and Diploma in Business Studies (Dispute Resolution). She has previously held executive roles with the NZ Institute of Building Surveyors, and is a current member of National Association of Women in Construction, an Associate Member of LEADR and a RICS Dispute Resolution Panel Member.

Ms Johnson was appointed in 2011 and is from Petone. Her term expires in 2015.





#### **RICHARD MERRIFIELD**

Mr Merrifield is a trade certified carpenter, and has been a licensed building practitioner (LBP) since June 2008. He has over 40 years' experience in the building industry, and has operated his own business since 1989.

Mr Merrifield has held a number of industry-related board and working group appointments, and has been a board member, Chair and Past Chair of the Certified Builders Association of New Zealand (CBANZ). He has also held governance roles with the Building Research Association of New Zealand (BRANZ).

Mr Merrifield was appointed in 2012, and is from Upper Moutere. His term expires in 2017.



#### **BRIAN NIGHTINGALE**

Mr Nightingale, a Registered Construction Manager and Registered Quantity Surveyor, is a director of both Building and Construction Services Ltd, which provides consultancy services to the construction industry, and Christchurch based construction company, Leighs Construction Ltd.

He has previously held a number of building-related board appointments, including Director of Registered Master Builders Federation, Member of Eden Park Redevelopment Board, President of Wellington Master Builders Association and General Manager of McKee Fehl Constructors Ltd.

Mr Nightingale was appointed in 2010 and is from Lower Hutt. His term expires in 2015.

#### **MEL ORANGE**

Mel Orange is a self-employed barrister and solicitor and a business consultant undertaking a range of commercial and project work in the construction and utility sectors.

Mr Orange has held senior management positions within Meridian Energy and board positions in the energy industry. Mr Orange is a current member of the Electrical Workers Registration Board, a former Chair of the Electrical Workers Complaints Assessment Committee and a former Board and Commission member of the Electricity and Gas Complaints Commission.

Mr Orange was appointed in 2013 and is from Christchurch. His term expires in 2016.





#### **CATHERINE TAYLOR**

Ms Taylor is a Charted Accountant and former Chief Executive of Maritime New Zealand.

Ms Taylor has extensive Governance experience as a former Director of Crop and Food Research (including an appointment as Chair of the Audit and Risk Management Committee); and the Civil Aviation Authority. She is also the Chair of the Life Flight Trust.

She has held positions as Trustee/Director of Ambulance New Zealand; The Aviation, Tourism and Travel Training Organisation and Diabetes New Zealand.

Ms Taylor is from Nelson and was appointed in 2013. Her current term expires in 2015.

## HOW TO CONTACT US



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