# ANNUAL REPORT 2018









Role and functions of the Board1
Chairman's review3
Objectives and outcomes 2017/185
Statement of performance15
Licensing statistics21
Appeals statistics22
Complaints statistics23
Statement of financial performance 30
Members of the Board31
How to contact us35





The Building Practitioners Board (the Board) is a statutory body constituted under Part 4 of the Building Act 2004.

It plays an important role in the Licensed Building Practitioners Scheme (the Scheme).



#### The functions of the Board are to:

- Hear appeals against licensing decisions of the Registrar of Licensed Building Practitioners (LBPs)
- > Investigate and hear complaints about LBPs
- › Approve Rules for LBPs
- Annually review and report on its operations to the Minister of Building and Construction.

The Board is independent of the Ministry of Business, Innovation and Employment (the Ministry), but is supported by the Ministry in the performance of its role and functions.

The Board is committed to supporting the capability of New Zealand's building and construction industry and maintaining building practitioner standards.



# CHAIRMAN'S REVIEW

It has been another busy year for the Board having received 235 complaints.

Of those, 165 went to a hearing and 113 saw the grounds for discipline upheld and some form of penalty imposed.

Complaints are still coming in from a range of complainants. Consumers, head contractors, councils and other practitioners are all taking the time to lodge a complaint. This can only be good for the industry as the Licensed Building Practitioners increasingly understand that they will be held to account in terms of the standard of their work and in some cases their behaviour.

The main theme for the year remains the lack of understanding around the provision of the Record of Work, to both the home owner and the territorial authority, on completion of restricted building work. This remains despite the many communications to the industry through different channels. Emerging is the situation where building practitioners are doing work when the building consent, or an amendment to the building consent, has not been approved or issued by the Council. The Board does not accept the excuse that the practitioner was told by the boss or the customer that it had been issued or is all under control or that the Councils are taking to long to process the consents. Practitioners must stand up and make sure that they themselves have sighted the consented documents prior to doing building work.

The Board is continuing to work with the Ministry in finding a way to hold those people who put pressure on practitioners to undertake non-consented work, or work that does not comply with the building consent or building code, to account for this power imbalance and will continue to lobby to get this corrected.

The Board had a positive meeting with the new Minister for Building and Construction



Hon Jenny Salesa. The Board shared with her its observations with regards the effectiveness of records of work and the changes it is looking to have made to make the Board more effective. It also shared with her its intention to give support to the general review of the scheme to make sure it is delivering to both the consumer and the industry.

The Ministry continues to provide good quality support to the Board and looks at ways we can all be more efficient and effective, being mindful of the need to keep costs down but at the same time ensure we follow the principles of natural justice for respondents and uphold the credibility of the scheme.

I would like to thank the Ministry for their ongoing support of the Board and their willingness to adapt as the Board's needs change.

I would also like to thank the other Board Members for their unending dedication to making sure that we have a quality complaints system. This Board is nearly engaged full-time in the preparation for and the holding of complaint hearings. They are responsible for reading many thousands of pages of evidence, expert reports, and making sure that they are asking the right questions at a hearing so that a fair and just decision can be made.

As Chair, I am pleased with the way we are serving the industry in this important role, and while we are still in the formative stages of a licensing scheme, more and more of the public and the practitioners are beginning to appreciate the role the Board plays in upholding standards.

Chris Preston CHAIRMAN



# **OBJECTIVES AND OUTCOMES**



### Objectives

The Board's 2017/18 Business Plan objectives follow.

RESPONSIBILITY CENTRE	TARGETS
Governance	<ul> <li>Performance against the agreed service levels is reviewed by 31 March each year, to inform consideration for the next Service Level Agreement.</li> </ul>
	<ul> <li>Report on performance obligations in its Annual Report.</li> </ul>
	<ul> <li>Complete draft Annual Report by 31 August.</li> </ul>
	> Deliver Annual Report to the Minister by 31 October.
	<ul> <li>Review the frequency of Board meetings.</li> </ul>
	<ul> <li>Carry out a self-appraisal and provide a summary to the Minister by 31 October each year.</li> </ul>
The LBP Rules	<ul> <li>Review the Rules as required, and approve or decline all proposed rules within 30 working days of receipt from Ministry.</li> </ul>
	> Maintain an overview of the performance of the skills maintenance regime.
Appeals	> Determine 85% of appeals within 60 working days of receipt of complete appeal.
	<ul> <li>Review the appeals process on an ongoing basis.</li> </ul>
Complaints	› Determine 90% of complaints within 60 working days of the date of the hearing.
	> Regularly review the complaints process from beginning to end.
Communications	> Review the Communications Strategy, designed to:
	- Convey key messages, including issues arising from Board decisions.
	- Provide information on Board functions and purpose.
	- Provide access to all Board decisions in relation to appeals and complaints.
	- Provide access to all relevant licensing information.
	<ul> <li>Work with the Ministry to maintain the Licensed Building Practitioner website and other channels of communications</li> </ul>
	<ul> <li>Establish a programme of inviting key external stakeholders to meet with the Board on a regular basis – six per year.</li> </ul>
	<ul> <li>Invite internal stakeholders to Board meetings on a regular basis, including the Deputy Chief Executive, Market Services.</li> </ul>
	> Meet with the Minister of Building and Construction at least once per year.
Training	<ul> <li>Training will be available for Board members for at least four half-day sessions per year.</li> </ul>

#### Governance

The Board met its targets in relation to governance.

The Board has reviewed the number of Board meetings. For the upcoming year, the Board has decided to reduce the number of regular meetings from eleven to seven. This reflects a maturing scheme that requires less oversight.

#### Rules

The LBP Rules were not amended during the 2017/18 year. Ongoing policy work has progressed in a number of areas, which will result in changes to the LBP Rules.

These changes may include licensing class competency updates as well as changes to the administrative Rules. Further policy work is required to determine the proposed changes, and these proposals will be consulted on prior to implementation.

#### LBP skills maintenance

The Board maintains oversight of the skills maintenance programme. The programme was amended in 2015 and the new programme has been fully implemented.

The Board continues to contribute to the skills maintenance programme, and provides intelligence and message to support continuing competency for licensed building practitioners.

#### Appeals

The Board's objectives were met in relation to appeals. Statistics are discussed later in this report.

The appeals process is available for building practitioners who want to question the Registrar's decision to decline an application to become licensed, or to suspend or cancel a licence pursuant to the Building Act 2004.

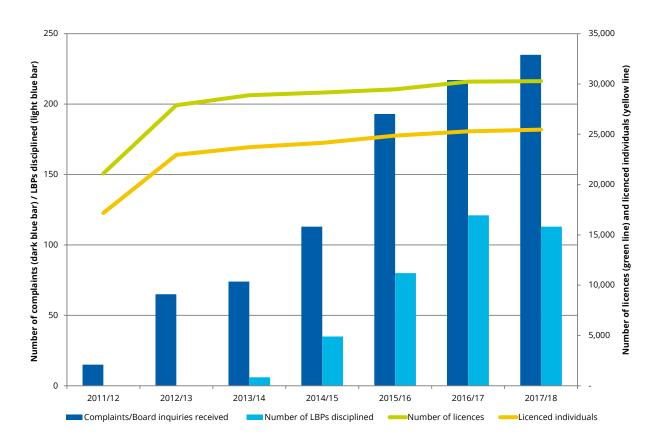
The scheme has continued to develop over the 2017/18 period with a cohort of over 25,464 individual LBPs. Licensing numbers have levelled out, and applications for new licences have slowed from peaks in 2011/12. In turn, appeals numbers have reduced as the applications process has slowed.

#### Complaints

The Board's objectives were met in relation to complaints. Statistics are discussed later in this report.

Anyone may complain to the Board about the particular conduct of an LBP as specified in the Act. The Board must investigate the complaint and determine whether or not to proceed to a hearing. Contractual disputes and other civil matters are outside of the Board's jurisdiction.

The number of complaints received is beginning to plateau. However, the volume of complaints continues to increase year on year. Complaints received for this financial year have increased by approximately 8% from last year.



### Complaints received/number of licenses in the previous 7 years

#### The increase in complaints is likely attributed to higher building activity and consumer awareness about the complaints function. It is unclear where the volume will trend from here, given we are near the peak of a building industry 'boom'.

Across New Zealand, demand for construction-related occupations remains high. This can place significant pressure on the sector to deliver consistently high quality and compliant buildings to market. While a thriving construction industry is good for the economy, the sector has historically struggled to maintain quality standards and acceptable levels of compliance during periods of growth. The Board are noticing a number of key themes through the complaints process, which will be discussed below.

#### Supervision

The scheme allows LBPs to scale back their role on restricted building work, in response to an increase in demand, by supervising unlicensed people carrying out the work, rather than them carrying out the work themselves as LBPs. Similar to last year, the Board has identified a continued increase in issues regarding the application of site supervision.

The Board and the Ministry continue to make use of the learnings from complaints as intelligence for communication. Supervision has remained an education topic for LBPs through the skills maintenance programme, and through industry communications. We continue to support the delivery of the LBP Supervision Practice Note which has become a go-to resource for any LBP undertaking supervision of building work.

The Board, in conjunction with the Ministry, has published a 'notable or significant' decisions repository on the refreshed LBP website. This is a place where landmark decisions, which are used as indicators of precedence by the Board, are published for the benefit of parties involved in the complaint process.

### Complaints received compared with licensed people

The graph at left shows a trending plateau in both complaints and licensing growth. In both cases, growth continues but appears to be slowing. The industry is booming, and the growing difference between licensed people and available work indicates that supervision is being used more widely. It is heartening that we are not seeing a higher growth in complaints (as a result of more frequent application of supervision). This indicates that our efforts to provide advice, information and education relating to supervision might be having a positive impact on behaviour.

#### **Records of work**

The Board also continues to see unnecessary non-compliance with regards to LBPs failing to issue records of work. The Board and the Ministry have consistently communicated to the sector that a record of work is a statutory document that cannot be withheld due to payment disputes or forgetfulness.

#### General consenting process compliance

LBPs are expected to understand the building consent process as they operate primarily in that space. The Board has identified a trend in complaints whereby LBPs fail to comply with Building Consent Authority processes. This can take the form of: carrying out building work without first checking that a building consent has been issued; deviating from consented plans; or failing to obtain confirmation for a minor variation or amendment before continuing work.

These types of issues should not occur and the Board has an expectation that LBPs hold themselves to a high standard in this respect. LBPs, as experts in building and construction, need to be able to advise lay-homeowners of the correct process while also ensuring that they and those they are supervising set a good example for unlicensed practitioners.

The Board make it known that an LBP needs to aim to 'build it right, first time'. LBPs should not rely on Building Consent Authority inspections as a quality assurance mechanism. Remediation of defects is also a less than desirable solution. Hence, LBPs are encouraged to improve their quality assurance, particularly when supervising unlicensed people.

### Migrant labour and English as a second language

A booming industry demands labour, which is often sourced from overseas migrants. These workers are not always 'wired' or conditioned to achieve compliance in New Zealand's performance-based regulatory setting, and can face challenges obtaining the information they need. English is often a second language for many of those who join the ranks of the construction workforce from overseas markets.

#### Labour-only contracts and LBP responsibilities

The Board has identified an increase in cases where LBPs are operating under a labour-only contract. LBPs have claimed that this reduces their obligations in relation to construction sequencing and regulatory adherence as mentioned above.

LBPs' conduct and compliance standards are set regardless of the type of contract. An LBP cannot avoid their responsibilities. If working conditions are inappropriate (such as a homeowner attempting to engage an LBP for work that has no building consent), an LBP should know to provide the correct advice and step back, preventing themselves from acting in a manner that puts their licence in jeopardy.

#### **Volumes and responses**

The high levels of demand for construction work place significant demands on labour

supply and delivery of consistently high quality buildings to market. These factors also influence the number of complaints the Board has to consider.

Growth in both the number of complaints and hearings has led to some operational challenges for the scheme. However, the Board, along with the Ministry, are continually refining their processes and procedures to ensure backlogs or spikes in demand are dealt with as they arise.

While the complaints function has been in place since the scheme's inception in 2007, it is only since the introduction of restricted building work in March 2012 that certain complaint-related trends have emerged or become evident.

Where a trend is identified, the Board has sought to work with Ministry officials to educate the sector in order to avoid unnecessary complaints entering the system. These learnings are most commonly shared with the LBP population through the Ministry's Codewords e-publication, which goes out to over 30,000 practitioners and other professionals in the building sector.

Codewords includes mandatory reading content for all LBPs as part of their skills maintenance in addition to other content. The Board publicise a number of disciplinary decisions in Codewords in order to share learnings with other LBPs as a means of educating-by-example. In addition to Codewords, the LBP scheme has also arranged with BRANZ for each LBP to receive a hardcopy of Build magazine. While Build does not include the Board complaint publications, it contains a raft of technical and regulatory changes that LBPs benefit from reading.

Complaint hearing outcomes are available online at: www.lbp.govt.nz/complaints-andpast-decisions/past-complaint-decisions/

#### **Key Themes in Complaints**

#### Failing to provide a record of work once restricted building work is complete.

A breach of sections 88 and 317(1)(da)(ii) of the Building Act.

LBPs failing to build in accordance with a building consent or without a building consent.

### Misunderstanding individual responsibility, accountability and liability.

Records of work are not provided because some LBPs consider that they generate additional liability. This is not the case; a record of work does not create or affect any liability as the contractor (who may or may not be the LBP) is the liable party under the contract for works.

#### Poor application of site supervision

leading to issues with construction sequencing or poor work. LBPs have to ensure that they have sufficient proximity and control over the work, as set out in the LBP Supervision Practice Note.

### Poor contract administration and communication skills.

This includes failing to comply with contractors obligations with respect to disclosure and written contracts.

### Proceeding with non-compliant work.

Regardless of some level of doubt about compliance with the consented plans or the Building Code.

#### A power imbalance may exist between an employer and employee.

This can lead to LBPs being held to account for following an employer's direction.

#### Communications

The Board has continued to work well with the Ministry to lift awareness of the scheme both for consumers and LBPs participating in the scheme.

Codewords (the Ministry's building sector e-newsletter) and Build (BRANZ building sector magazine) remain the primary communication tools for the LBP scheme. Both are sent to some 30,000 practitioners around six times each year.

The Board undertakes a number of other initiatives to disseminate information, including:

- Regularly contributing to a number of sector publications that feature articles on the LBP scheme
- Contributing to Ministry publications and LBP guidance documents
- Conveying learnings via the dedicated
   LBP website
- > Circulation of mass emails to the LBP database
- Attending and presenting at building industry events and conferences in conjunction with the Registrar of Licensed Building Practitioners
- Issuing media releases concerning notable LBP disciplinary decisions issued by the Board on the Ministry's website (www.mbie.govt.nz)
- Appearance on the radio and other media (normally undertaken by the Registrar as the primary external-facing spokesperson for the scheme)

The Board met with the Building Construction Industry Training Organisation and connected with the Building Officials Institute of New Zealand, Architectural Designers New Zealand, and Certified Builders at their respective conferences in 2017/18. The Board's key messaging often comes from significant complaint decisions and is communicated to educate and benefit other LBPs so that they do not make similar mistakes. In other cases, there are upcoming changes that LBPs need to be made aware of.

All complaints, disciplinary decisions and appeals decisions are made available on the LBP website. The current suite of the Board's policies and procedures concerning complaints and appeals are also posted on the LBP website.

The Ministry's contact centre provides a range of services to support public and consumer awareness, as well as answering many and varied licensing questions from practitioners. The contact centre is available to LBPs from 8.30am to 5pm on weekdays.

#### LBP website

The website for the LBP scheme (which also serves as the Board's website) was refreshed in the 2017/18 year. The site was moved to a more resilient and modern platform, which introduced a number of operational efficiencies. The content is now better presented to customers and is easier for the Ministry to manage and maintain.

During the refresh, a significant amount of content was reviewed and updated. This work is continuous, but we are now in a better position to manage the process.

#### **Public register of LBPs**

The Registrar maintains a public register of LBPs so that members of the public can check the licensing status of any LBP in the scheme.

# Training and professional development

The Board have undertaken a range of training and professional development focuses in the 2017/18 year. Notably, the Board undertook Situational Safety and Tactical Communication training (a condensed one-day course) to improve their awareness and approach to safety at hearings. The Board also completed a Privacy Act and Official Information Act workshop, and individual members attended the following conferences: ADNZ Conference, BOINZ Conference and the Certified Builders' Conference.



# STATEMENT OF PERFORMANCE



Performance measures and standards for the outputs of the Board for the year ended 30 June 2018.

OUTPUT	PERFORMANCE MEASURE	PERFORMANCE STANDARD ACHIEVED			
GOVERNANCE					
Self-review	Board self-review to be completed by 31	Achieved.			
Undertake self-review of Board performance.	October.				
Board members'	Board members' Interests Register	Achieved.			
Interests Register Register of Board members' interests in	reviewed and updated at the start of each Board meeting. Other possible conflicts of interest recorded in minutes.	Board members' disclosures of interest were reviewed and updated at the start o each Board meeting.			
place.		Conflicts of interest recorded in Board meeting minutes and/or in hearing decisions.			
Training and professional development	Training will be available for Board members for at least four half-day sessions per year.	Achieved			
Provide training and professional development for Board Members in performance of functions.					
SERVICE DELIVERY					
Licensed Building Practitioners Rules 2007 Approve Licensed Building Practitioners Rules relating to licensed building practitioners.	Approve or decline all proposed rules within 15 working days of receipt from the Ministry.	No Rule changes were proposed in this financial year.			
Complaints	Determine 90% of complaints within 60	Achieved.			
Investigate complaints,	working days of the date of the hearing.	97% of complaints were determined			
hear complaints and discipline LBPs in	Annual report to contain: Active complaints	within 60 working days of the date of th hearing.			
accordance with regulations.	<ul> <li>Complaints carried forward from previous year</li> </ul>	Complaints figures are contained in the annual report.			
	<ul> <li>Complaints received</li> </ul>				
	<ul> <li>Total active complaints</li> </ul>				
	Complaints in progress at year end				
	<ul> <li>Complaints under investigation</li> </ul>				
	<ul> <li>Complaints awaiting hearing or final decision</li> </ul>				
	<ul> <li>Total complaints carried forward to next year</li> </ul>				
	Complaints considered by Board				
	<ul> <li>Complaints which did not proceed to hearing</li> </ul>				
	<ul> <li>Complaints heard, determined and upheld</li> </ul>				
	<ul> <li>Complaints heard, determined and not upheld</li> </ul>				
	<ul> <li>Total complaints closed during year</li> </ul>				

OUTPUT	PERFORMANCE MEASURE	PERFORMANCE STANDARD ACHIEVED
<b>Appeals</b> Hear appeals against	Determine 85% of appeals within 60 working days of receipt of complete	Achieved. 96% of appeals were heard and/or
decisions of the Registrar.	appeal. Annual report to contain:	determined within 60 working days of receipt of complete appeal.
	Active appeals <ul> <li>Appeals carried forward from previous year</li> <li>Appeals received</li> </ul>	Appeals figures are contained in the annual report.
	<ul> <li>Total active appeals</li> <li>Appeals in progress at year end</li> </ul>	
	<ul> <li>Appeals an progress at year end</li> <li>Appeals awaiting Board consideration</li> <li>Appeals awaiting hearing or decision</li> <li>Total appeals carried forward to next year</li> <li>Appeals considered by Board</li> <li>Appeals which did not proceed to hearing</li> <li>Appeals heard, determined and upheld</li> <li>Appeals heard, determined and not upheld</li> </ul>	
	• Total appeals closed during year	
<b>Accountability</b> Produce Annual Report in accordance with section 347 of the Building Act	Provide Annual Report to the Minister of Building and Construction by 31 October.	Achieved.

Chain Preston

Chris Preston CHAIRMAN

18 September 2018

Richard Merrifield

# **STATISTICS**



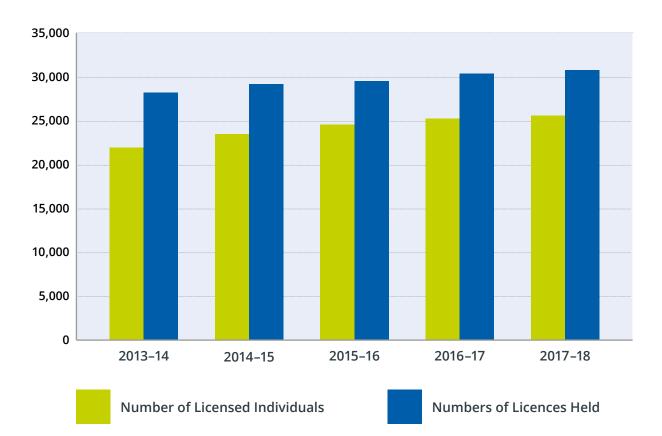
#### **Total number of LBPs and licences**

At 30 June 2018, 25,464 individual LBPs were licensed with a total of 30,288 licences issued. The difference in individual LBPs and licences issued reflects LBPs that hold more than one licence.

	BRICKLAYING AND BLOCKLAYING	CARPENTRY	DESIGN	EXTERNAL PLASTERING	FOUNDATIONS	ROOFING	SITE	TOTAL
AT 30 JUNE 2016	943	19,614	2,253	479	296	1,227	5,055	29,867
AT 30 JUNE 2017	947	19,970	2,328	490	319	1,248	4,935	30,237
AT 30 JUNE 2018	913	20,124	2,407	481	332	1,273	4,758	30,288

#### Total number of licences by licensing class, previous 3 years

#### Number of licences in the previous 5 years



#### Appeals activity summary – previous 3 years

	2015/16	2016/17	2017/18
CARRIED FORWARD/RECEIVED			
Appeals carried forward from previous year	9	5	3
Appeals received	17	15	22
Total	26	20	25
HEARD			
Hearings held	21	18	23
DETERMINED			
Appeals determined	21	17	23
IN PROGRESS AT YEAR END			
Appeals active and not determined by the Board	5	3	2

Above figures include withdrawals

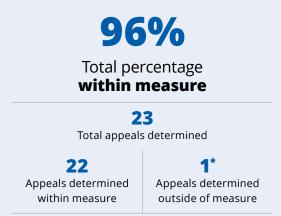
## Performance measures summary

#### Target

Determine 85% of appeals within 60 working days of receipt of complete appeal.

#### Performance

There were 22 new appeal applications received for the 2017/18 year which equates to roughly 1% of the total number of licence applications. This is an increase on the previous year, but remains a low percentage which reflects a robust and detailed assessment and licensing process.



\*Appeal was adjourned at the appellant's request so further evidence could be obtained.

#### **Appeal hearing outcomes**

	NUMBER	%
CARRIED FORWARD/RECEIVED		
Appeals upheld (licence granted)	13	57%
Appeals not upheld (licence not granted)	10	43%
Total	23	100%

#### **Complaints statistics**

Any person may complain to the Board about the conduct of a licensed building practitioner in accordance with the Building Practitioners (Complaints and Disciplinary Procedures) Regulations 2008 and the Building Act.

The Board may initiate an inquiry into matters about the conduct of a licensed building practitioner raised by its own inquiries or raised after a complainant decides not to proceed with a complaint and submits a withdrawal.

	2015/16	2016/17	2017/18
CARRIED FORWARD/RECEIVED			
Complaints/Board inquiries carried forward from previous year	102	131	148
Complaints received/Board inquiries initiated	193	217	235
Total	295	348	383
INVESTIGATED/HEARD			
Complaints/Board inquiries investigated	204	179	234
Hearings held	101	160	165
DETERMINED			
Complaints withdrawn	5	0	6
Complaints Board determined not to proceed to hearing	59	45	67
Complaints/Board inquiries determined following hearing	97	155	152
Total	161	200	225
LBPS DISCIPLINED			
LBPs disciplined	80	121	113
IN PROGRESS AT YEAR END			
Complaints/Board inquiries active and not determined by the Board	134	148	149

#### Complaint/Board inquiry activity summary – previous 3 years

## Performance measures summary

#### Target

Determine 90% of complaints within 60 working days of the date of the hearing.

#### Performance

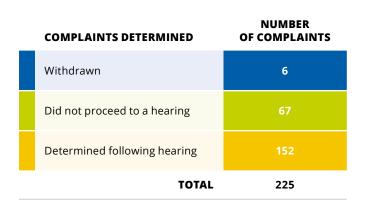
The Board met its target in relation to appeals.

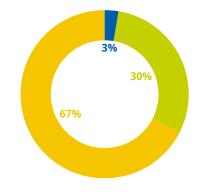
97% of complaints/Board inquiries were determined within 60 working days of the date of the hearing for the 2017/18 year. Complaint received volumes continue to increase, as mentioned earlier, growing by 8% this past year. This year represents another all-time high for complaints, although volumes appear to be plateauing.

#### **Complaints/Board inquiries determined**

multiste (Decard in multiste determined

The table below details complaints/Board inquiries determined by the Board in 2017/18.





97%

Total percentage

within measure

152

Complaints/Board inquiries

determined following hearing

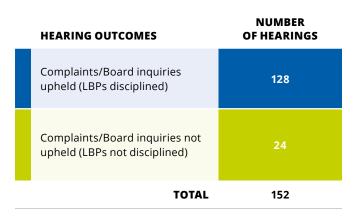
148

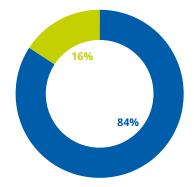
Determined within measure

4

Determined outside of measure

#### Complaint/Board inquiry hearing outcomes





#### **LBPs disciplined**

Of the total complaints/Board inquiries heard in 2017/18, 128 or 84% were upheld, and 24 or 16% were not upheld.

#### LBPs disciplined in 2017/18, by licence class

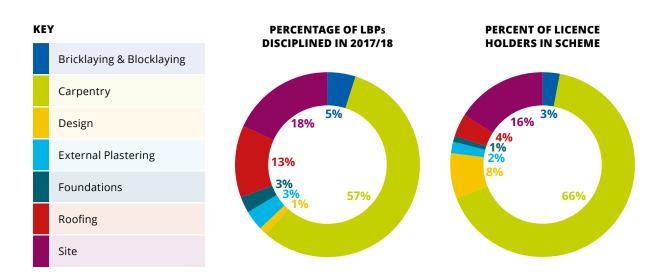
The table on the facing page details the licence classes held by LBPs who were disciplined.

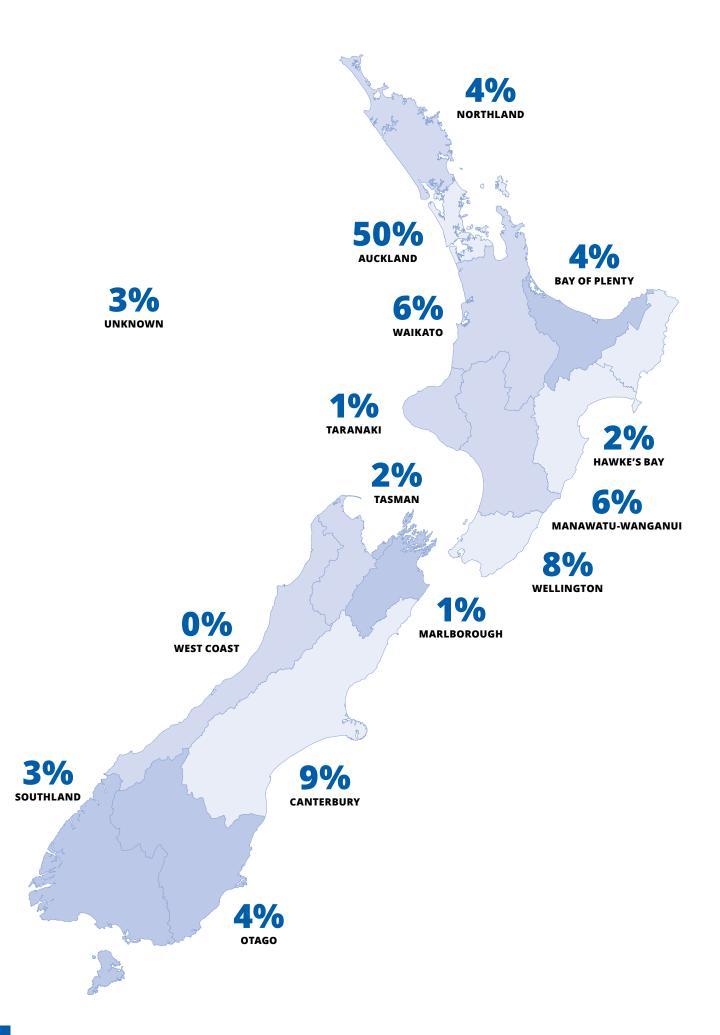
When compared with the total number of licences held, the proportion of licence holders disciplined closely reflects that proportion in each licence class.

The LBP scheme is a complex occupational licensing model as it has seven separate licence classes: six that are trade-related, and one which deals with the design of certain residential buildings.



LICENCE CLASS		Disciplined in 2017/18	Total licence holders in scheme
Bricklaying & Blocklaying		7	913
Carpentry		81	20,124
Design			2,407
External Plastering		5	481
Foundations		4	332
Roofing		18	1,273
Site		26	4,758
Jote: Some LBPs hold licences in more than one class.	TOTAL	143	30,288





## LBPs disciplined in 2017/18, by region

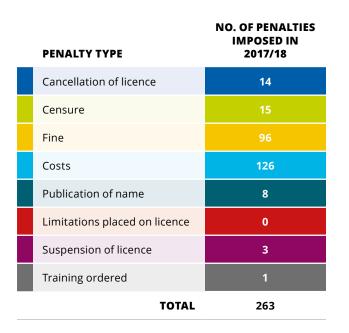
The information here details disciplined LBPs by the regions they reside in.

As identified in the below figures, Aucklandbased LBPs represent a clear majority (50%) of all disciplinary sanctions handed down by the Board. This high volume is believed to be associated with the higher quantity of work, and the higher complexity of that work, undertaken in the wider Auckland area. Last year Canterbury was also highly represented, but has returned to more normal levels this year.

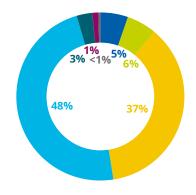
REGION	NO. OF LBPs DISCIPLINED
Northland	5
Auckland	57
Waikato	7
Bay of Plenty	4
Hawkes Bay	2
Taranaki	1
Manawatu-Wanganui	7
Wellington	9
Marlborough	1
Tasman	2
Canterbury	10
West Coast	0
Otago	4
Southland	1
Unknown	3
TOTAL	113

#### LBPs disciplined in 2017/18, by penalty

263 penalties were imposed for 128 upheld complaints against LBPs in 2017/18. Note a complaint may have more than one penalty imposed.



PERCENTAGE OF PENALTIES IMPOSED IN 2017/18





# Financial performance

The Building Practitioners Board is a statutory Board created under the provisions of the Building Act 2004. The Board's revenue and expenses are managed by the Ministry.



# MEMBERS OF THE BOARD





#### **CHRIS PRESTON, CHAIRMAN**

Mr. Chris Preston is self-employed as a dispute resolution professional, undertaking a range of residential disputes and advisory work. Clients include homeowners, contractors and builders. He was previously CEO of the Registered Master Builders Federation and acting CEO of BRANZ on two occasions.

Mr. Preston has a Bachelor of Commerce and a postgraduate diploma in

dispute resolution from Massey University. He is an Associate of the Arbitrators' and Mediators' Institute of New Zealand and has undertaken the Institute of Directors course in governance.

Mr. Preston has a keen interest in the community having been on the local Community Board and Business Association.

Mr. Preston was appointed in 2013 and is from Canterbury.



#### **RICHARD MERRIFIELD, DEPUTY CHAIRMAN**

Mr. Richard Merrifield is a qualified carpenter and has been a Licensed Building Practitioner since June 2008. He has over 45 years' experience in the building industry and has operated his own company since 1989.

Mr. Merrifield has held a number of industry-related board and working group appointments. He is a former Chairman of the Certified Builders Association of New Zealand and a former Chairman of the

Building Research Association Advisory Council.

Mr. Merrifield is a board member of the Plumbers, Gasfitters and Drainlayers Board and is a board member of the New Zealand Standards Approval Board.

Mr. Merrifield was appointed in 2012 and is from Upper Moutere.



#### **ROBIN DUNLOP**

Dr. Robin Dunlop consults and advises on management and transport issues. He has been involved in the transport sector for over 30 years, covering strategic direction, funding, organisational form, asset management and research.

Dr. Dunlop has a Bachelor of Engineering (Hons) in Civil Engineering and a PhD in Civil Engineering. He is Chairman of the Engineering

Associates Registration Board, Chairman of the Institute of Professional Engineers Heritage Board and Chairman of Destination Wairarapa. He is also the Director of four private companies and Deputy Chairman on a charitable forestry trust. He was previously CEO/Secretary of Transport in NZ and CEO of Transit NZ.

Dr. Dunlop was appointed in 2014 and is from the Wairarapa.



#### **BOB MONTEITH**

Mr. Bob Monteith is qualified builder who holds a New Zealand Certificate in Building. Mr. Monteith is a Licensed Building Practitioner with over 45 years' experience in the building industry. He is Managing Director of Monteith Construction Limited and Monteith Rural Construction Limited.

Mr. Monteith has held numerous industry-related working group

appointments. He was a Board member of the New Zealand Certified Builders Association (NZCB) for seven years, three of those as the National President. He is an honorary member of NZCB.

Mr Monteith was appointed in 2015 and is from Kuratau, near Turangi.



#### **MEL ORANGE**

Mr. Mel Orange is a self-employed barrister and solicitor, and business consultant undertaking a range of commercial and project work in the construction and utility sectors.

Mr. Orange has held senior management positions within Meridian Energy and board positions in the energy industry. Mr. Orange is the Deputy Presiding Member of the Electrical Workers Registration

Board, a former Chair of the Electrical Workers Complaints Assessment Committee and a former Board and Commission member of the Electricity and Gas Complaints Commission.

Mr. Orange was appointed in 2013 and is from Christchurch.



#### **FAYE PEARSON-GREEN**

Mrs. Faye Pearson-Green is an Architectural Designer and a Licensed Building Practitioner (Design 2). She has over 34 years' experience in the industry and has been self-employed since 1996.

Mrs. Pearson-Green holds a NZ Certificate in Draughting (Architectural) and is a member of Architectural Designers New Zealand and currently sits on the executive of the Canterbury Westland Branch. She is a Regional

Judge for Registered Master Builders House of the Year competition.

Mrs. Pearson-Green was appointed in 2017 and is from Christchurch.



#### DAVID FABISH, RECENT APPOINTMENT

Mr. David Fabish has operated his own residential construction business for 37 years and holds two carpentry trade qualifications. David is a Licensed Building Practitioner in Carpentry and Site 2 and is a Life Member of the Registered Master Builders Association (RMBA).

David is a past national president and board member of RMBA and is also currently a director on the Building & Construction Industry

Training Organisation (BCITO) board. David Fabish Ltd has won many House of the Year awards including two National Category winners.

Mr. Fabish was appointed in 2018 and is from New Plymouth.



#### **CATHERINE TAYLOR**

Ms. Catherine Taylor has broad governance experience across the public, private and not-for-profit sectors. Areas of involvement include biosecurity, plant and food research, aviation regulation, airports, energy efficiency and conservation, legal research, air rescue/air ambulance services and diabetes support.

As the former director of Maritime New Zealand she also has

a strong regulatory background.

Ms. Taylor is from Nelson, was appointed in 2013 and ended her term in 2018.

## How to contact us



Building Practitioners Board 15 Stout Street Wellington 6011

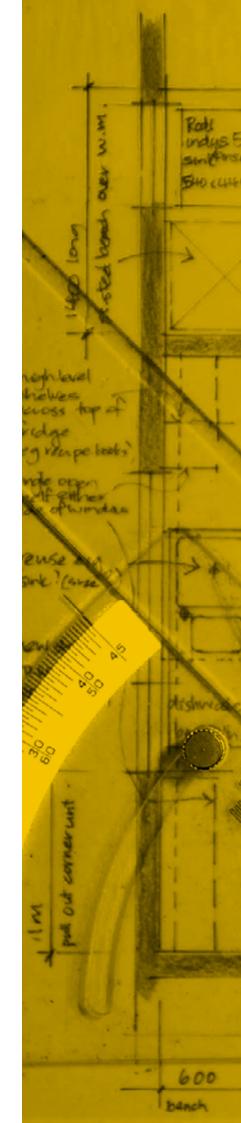


PO Box 1473 Wellington 6140



0800 60 60 50









BPB Building Practitioners Board Te Poari Kaupapa Kaiwaihanga Whare