#### **Before the Building Practitioners Board**

	BPB Complaint No. CB26205
Licensed Building Practitioner:	Richard Grant (the Respondent)
Licence Number:	BP132739
Licence(s) Held:	Carpentry

#### Decision of the Board in Respect of the Conduct of a Licensed Building Practitioner

#### Under section 315 of the Building Act 2004

Board Inquiry
On the Papers
29 June 2023
17 August 2023

Board Members Present:

Mrs F Pearson-Green, Deputy Chair, LBP, Design AoP 2 (Presiding) Ms J Clark, Barrister and Solicitor, Legal Member Ms K Reynolds, Construction Manager

#### **Procedure:**

The matter was considered by the Building Practitioners Board (the Board) under the provisions of Part 4 of the Building Act 2004 (the Act), the Building Practitioners (Complaints and Disciplinary Procedures) Regulations 2008 (the Complaints Regulations) and the Board's Complaints and Inquiry Procedures.

#### **Disciplinary Finding:**

The Respondent has committed a disciplinary offence under section 317(1)(da)(ii) of the Act.

The Respondent is fined \$1,000 and ordered to pay costs of \$500. A record of the disciplinary offending will be recorded on the Public Register for a period of three years.

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This decision and the order herein were made final on 14 August 2023 on the basis that no further submissions were received

## Summary of the Board's Decision

[1] The Respondent failed to provide a record of work on completion of restricted building work. He is fined \$1,000 and ordered to pay costs of \$500. The disciplinary finding will be recorded on the public Register for a period of three years.

## The Charges

- [2] This matter was commenced as a complaint from the project manager. On 26 May 2023, the Complainant advised that it withdrew the complaint.
- [3] The disciplinary process and the Board's jurisdiction under the Act are inquisitorial.
  They do not rely on a Complainant to present or prosecute a case against a
  Respondent. This is provided for in the Regulations, which state that if a Complainant

does not wish to proceed with a complaint, then the Board may proceed with its investigations by way of a Board Inquiry.<sup>1</sup>

- [4] Based on the above, the Board has resolved to continue with this investigation as a Board Inquiry. The prescribed investigation and hearing procedure is inquisitorial, not adversarial. The Board sets the charges and decides what evidence is required.<sup>2</sup>
- [5] In this matter, the disciplinary charges the Board resolved to further investigate<sup>3</sup> were that the Respondent may, in relation to building work at [OMITTED], have failed, without good reason, in respect of a building consent that relates to restricted building work that he or she is to carry out or supervise, or has carried out or supervised, (as the case may be), to provide the persons specified in section 88(2) with a record of work, on completion of the restricted building work, in accordance with section 88(1) of the Act contrary to section 317(1)(da)(ii) of the Act.

# **Draft Decision Process**

- [6] The Board's jurisdiction is that of an inquiry. Complaints are not prosecuted before the Board. Rather, it is for the Board to carry out any further investigation that it considers necessary prior to it making a decision.
- [7] Ordinarily, the Board makes a decision having held a hearing.<sup>4</sup> The Board may, however, depart from its normal procedures if it considers doing so would achieve the purposes of the Act, and it is not contrary to the interests of natural justice to do so.<sup>5</sup>
- [8] In this instance, the Board has decided that a formal hearing is not necessary. The Board considers that there is sufficient evidence before it to allow it to make a decision on the papers. There may, however, be further evidence in relation to the matter that the Board was not aware of. To that end, this decision is a draft Board decision. The Respondent will be provided with an opportunity to comment on the draft findings and to present further evidence prior to the Board making a final decision. If the Respondent requests an in-person hearing, or the Board directs that one is required, this decision will be set aside a hearing will be scheduled.

## Evidence

[9] The Board must be satisfied on the balance of probabilities that the disciplinary offences alleged have been committed<sup>6</sup>. Under section 322 of the Act, the Board has

<sup>&</sup>lt;sup>1</sup> Clause 17 (2) Building Practitioners (Complaints and Disciplinary Procedures) Regulations 2008

<sup>&</sup>lt;sup>2</sup> Under section 322 of the Act, the Board has relaxed rules of evidence which allow it to receive evidence that may not be admissible in a court of law. The evidentiary standard is the balance of probabilities, *Z v Dental Complaints Assessment Committee* [2009] 1 NZLR 1.

<sup>&</sup>lt;sup>3</sup> The resolution was made following the Board's consideration of a report prepared by the Registrar in accordance with regulation 10 of the Complaints Regulations.

<sup>&</sup>lt;sup>4</sup> Regulation 10 of the Complaints Regulations.

<sup>&</sup>lt;sup>5</sup> Under Clause 27 of Schedule 3 the Board may regulate its own procedure and it has summary jurisdiction, which allows for a degree of flexibility in how it deals with matters: *Castles v Standards Committee No.* [2013] NZHC 2289, *Orlov v National Standards Committee 1* [2013] NZHC 1955

<sup>&</sup>lt;sup>6</sup> Z v Dental Complaints Assessment Committee [2009] 1 NZLR 1

relaxed rules of evidence which allow it to receive evidence that may not be admissible in a court of law.

## Failure to Provide a Record of Work

- [10] A Licensed Building Practitioner must provide a record of work for any restricted building work that they have carried out or supervised to the owner and the Territorial Authority on completion of their restricted building work.<sup>7</sup>
- [11] There is a statutory requirement under section 88(1) of the Building Act 2004 for a licensed building practitioner to provide a record of work to the owner and the territorial authority on completion of restricted building work<sup>8</sup> unless there is a good reason for it not to be provided.<sup>9</sup>

## Did the Respondent carry out or supervise restricted building work

[12] The Respondent was asked to complete this project, which was the relocation of a kitchen, bathroom and ensuite and alterations to the exterior to suit a new open living plan after the original builders abandoned it. He acknowledged that he carried out and supervised restricted building work which included the installation of two ranch sliders, an external door, entrance deck, stairs and handrails.

## Was the restricted building work complete

[13] The project manager advised that the Respondent's work was complete on 17 August 2021 and the Respondent was unable to recall the date. In the absence of any contradictory evidence, the Board accepts the restricted building work was complete in August 2021.

## Has the Respondent provided a record of work

- [14] The Respondent advised that he provided a record of work to the project management company on 13 April 2022. He did not retain a copy of it. The Respondent said that the company must have misplaced it as it requested another one from him in November 2022. He said that he provided a further record of work dated 23 November 2022 to the project management company by sliding it under the office door.
- [15] A copy of this record of work was provided to the investigator on two occasions. The first was on 22 March 2023, which was incomplete but dated 23 November 2022 and the second on 31 March 2023, which was completed but did not include the page showing the date.
- [16] The project management company laid the original complaint on 7 February 2023 and withdrew it on 26 May 2023 when it said it had now received the record of work from the Respondent.

<sup>&</sup>lt;sup>7</sup> Section 88(1) of the Act.

<sup>&</sup>lt;sup>8</sup> Restricted Building Work is defined by the Building (Definition of Restricted Building Work) Order 2011

<sup>&</sup>lt;sup>9</sup> Section 317(1)(da)(ii) of the Act

- [17] The Respondent has not been able to establish that the record of work was given to the project management company either in April 2022 or anywhere around the time of the second record of work dated 23 November 2022. He acknowledged that he did not give either record of work to the Council. A review of the Council file received on 15 February 2023 confirms that it is not on the file. Further evidence of the failure to provide the record of work to the Council is the emails from the Council to the Respondent dated 28 November and 6 December 2022 seeking it.
- [18] The Board finds that the Respondent has failed to provide a record of work as required under section 88 of the Act. There is no evidence to substantiate that a record of work was provided on 13 April 2022, and even if there was, the Board finds that provision 8 months after the end of the Respondent's restricted building work (being August 2021) does not satisfy the statutory requirement to provide it on completion of the restricted building work.
- [19] It follows that any provision of the record of work in November 2022 is also not within an acceptable time frame from the completion of the restricted building work. Again, however, the Board notes that there is no evidence it was supplied to the project management company any time around that November date, and it was not supplied to the Council.
- [20] The Board is supported in its view by the fact that the project management company laid the original complaint after both dates when the Respondent had allegedly already given the record of work to it twice and provided various emails and texts dated 12 to 17 August 2022 and 23 November 2022 asking the Respondent for the record of work.

## Was there a good reason for the Respondent withhold his record of work

- [21] The Respondent said that he provided the record of work on two occasions, and at least in respect of the first provision, he says that the project management company must have misplaced it.
- [22] In the absence of any independent supporting evidence, the Board does not accept the reason put forward by the Respondent as a good reason for the failure to provide a record of work.

## Has the Respondent committed a disciplinary offence

[23] The Respondent did not provide a record of work on the completion of the restricted building work he carried out and supervised. He did not have a good reason for failing to do so. He has committed the disciplinary offence of failing to provide a record of work on completion of restricted building work.

# **Board's Decision**

[24] The Respondent **has** failed to provide a record of work on completion of restricted building work.

# Penalty, Costs and Publication

- [25] Having found that one or more of the grounds in section 317 applies, the Board must, under section 318 of the Act<sup>i</sup>, consider the appropriate disciplinary penalty, whether the Respondent should be ordered to pay any costs and whether the decision should be published.
- [26] The matter was dealt with on the papers. Included was information relevant to penalty, costs and publication, and the Board has decided to make indicative orders and give the Respondent an opportunity to provide further evidence or submissions relevant to the indicative orders.

## <u>Penalty</u>

- [27] The Board has the discretion to impose a range of penalties.<sup>ii</sup> Exercising that discretion and determining the appropriate penalty requires that the Board balance various factors, including the seriousness of the conduct and any mitigating or aggravating factors present.<sup>10</sup> It is not a formulaic exercise, but there are established underlying principles that the Board should take into consideration. They include:<sup>11</sup>
  - (a) protection of the public and consideration of the purposes of the Act;<sup>12</sup>
  - (b) deterring other Licensed Building Practitioners from similar offending;<sup>13</sup>
  - (c) setting and enforcing a high standard of conduct for the industry;<sup>14</sup>
  - (d) penalising wrongdoing;<sup>15</sup> and
  - (e) rehabilitation (where appropriate). <sup>16</sup>
- [28] Overall, the Board should assess the conduct against the range of penalty options available in section 318 of the Act, reserving the maximum penalty for the worst cases<sup>17</sup> and applying the least restrictive penalty available for the particular offending.<sup>18</sup> In all, the Board should be looking to impose a fair, reasonable, and proportionate penalty <sup>19</sup> that is consistent with other penalties imposed by the Board for comparable offending.<sup>20</sup>

<sup>&</sup>lt;sup>10</sup> Ellis v Auckland Standards Committee 5 [2019] NZHC 1384 at [21]; cited with approval in National Standards Committee (No1) of the New Zealand Law Society v Gardiner-Hopkins [2022] NZHC 1709 at [48]

<sup>&</sup>lt;sup>11</sup> Cited with approval in *Robinson v Complaints Assessment Committee of Teaching Council of Aotearoa New Zealand* [2022] NZCA 350 at [28] and [29]

<sup>&</sup>lt;sup>12</sup> Section 3 Building Act

<sup>&</sup>lt;sup>13</sup> Roberts v A Professional Conduct Committee of the Nursing Council of New Zealand [2012] NZHC 3354 <sup>14</sup> Dentice v Valuers Registration Board [1992] 1 NZLR 720 (HC) at 724

<sup>&</sup>lt;sup>15</sup> Dentice V Valuers Registration Board [1992] I NZLR 720 (HC) at 724

 <sup>&</sup>lt;sup>15</sup> Patel v Complaints Assessment Committee HC Auckland CIV-2007-404-1818, 13 August 2007 at p 27
 <sup>16</sup> Roberts v A Professional Conduct Committee of the Nursing Council of New Zealand [2012] NZHC 3354;
 Shousha v A Professional Conduct Committee [2022] NZHC 1457

<sup>&</sup>lt;sup>17</sup> Roberts v A Professional Conduct Committee of the Nursing Council of New Zealand [2012] NZHC 3354 <sup>18</sup> Patel v Complaints Assessment Committee HC Auckland CIV-2007-404-1818

<sup>&</sup>lt;sup>19</sup> Roberts v A Professional Conduct Committee of the Nursing Council of New Zealand [2012] NZHC 3354

<sup>&</sup>lt;sup>20</sup> Roberts v A Professional Conduct Committee of the Nursing Council of New Zealand [2012] NZHC 3354

- [29] In general, when determining the appropriate penalty, the Board adopts a starting point based on the principles outlined above prior to it considering any aggravating and/or mitigating factors present.<sup>21</sup>
- [30] Record of work matters are at the lower end of the disciplinary scale. The Board's normal starting point for a failure to provide a record of work is a fine of \$1,500, an amount which it considers will deter others from such behaviour.
- [31] In this instance, the Board considers it is a mitigating factor that there may have been miscommunication between the parties. As such, the Board has reduced the fine from the starting point to \$1,000.

## <u>Costs</u>

- [32] Under section 318(4) of the Act, the Board may require the Respondent to pay the costs and expenses of, and incidental to, the inquiry by the Board. The rationale is that other Licensed Building Practitioners should not be left to carry the financial burden of an investigation and hearing.<sup>22</sup>
- [33] The courts have indicated that 50% of the total reasonable costs should be taken as a starting point in disciplinary proceedings<sup>23</sup>. The starting point can then be adjusted up or down, having regard to the particular circumstances of each case<sup>24</sup>.
- [34] The Board has adopted an approach to costs that uses a scale based on 50% of the average costs of different categories of hearings, simple, moderate and complex. The current matter was simple. Adjustments are then made.
- [35] Based on the above, the Board's costs order is that the Respondent is to pay the sum of \$500 toward the costs of and incidental to the Board's inquiry.

# Publication

- [36] As a consequence of its decision, the Respondent's name and the disciplinary outcomes will be recorded in the public Register maintained as part of the Licensed Building Practitioners' scheme as is required by the Act,<sup>25</sup> and he will be named in this decision which will be available on the Board's website. The Board is also able, under section 318(5) of the Act, to order further publication.
- [37] Within New Zealand, there is a principle of open justice and open reporting, which is enshrined in the Bill of Rights Act 1990.<sup>26</sup> Further, as a general principle, publication may be required where the Board perceives a need for the public and/or the profession to know of the findings of a disciplinary hearing, and the courts have

 <sup>&</sup>lt;sup>21</sup> In Lochhead v Ministry of Business Innovation and Employment 3 November [2016] NZDC 21288 the District Court recommended that the Board adopt the approach set out in the Sentencing Act 2002.
 <sup>22</sup> Collie v Nursing Council of New Zealand [2001] NZAR 74

<sup>&</sup>lt;sup>23</sup> Kenneth Michael Daniels v Complaints Committee 2 of the Wellington District Law Society CIV-2011-485-000227 8 August 2011

<sup>&</sup>lt;sup>24</sup> Cooray v The Preliminary Proceedings Committee HC, Wellington, AP23/94, 14 September 1995, Macdonald v Professional Conduct Committee, HC, Auckland, CIV 2009-404-1516, 10 July 2009, Owen v Wynyard HC, Auckland, CIV-2009-404-005245, 25 February 2010.

<sup>&</sup>lt;sup>25</sup> Refer sections 298, 299 and 301 of the Act

 $<sup>^{\</sup>rm 26}$  Section 14 of the Act

stated that an adverse finding in a disciplinary case usually requires that the name of the practitioner be published.<sup>27</sup>

[38] Based on the above, the Board will not order further publication.

#### Section 318 Order

- [39] For the reasons set out above, the Board directs that:
  - Penalty: Pursuant to section 318(1)(f) of the Building Act 2004, the Respondent is ordered to pay a fine of \$1,000.
  - Costs: Pursuant to section 318(4) of the Act, the Respondent is ordered to pay costs of \$500 (GST included) towards the costs of, and incidental to, the inquiry of the Board.
  - Publication: The Registrar shall record the Board's action in the Register of Licensed Building Practitioners in accordance with section 301(I)(iii) of the Act.

In terms of section 318(5) of the Act, there will not be action taken to publicly notify the Board's action, except for the note in the Register, the Respondent being named in this decision and publication of the decision on the Licensed Building Practitioners' website.

[40] The Respondent should note that the Board may, under section 319 of the Act, suspend or cancel a licensed building practitioner's licence if fines or costs imposed as a result of disciplinary action are not paid.

## Submissions on Draft Decision

- [41] The Board invites the Respondent to:
  - (a) provide further evidence for the Board to consider; and/or
  - (b) make written submissions on the Board's findings. Submissions may be on the substantive findings and/or on the findings on penalty, costs and publication.
- [42] Submissions and/or further evidence must be filed with the Board by no later than the close of business on **11 August 2023**.
- [43] If submissions are received, then the Board will meet and consider those submissions.
- [44] The Board may, on receipt of any of the material received, give notice that an inperson hearing is required prior to it making a final decision. Alternatively, the Board may proceed to make a final decision which will be issued in writing.
- [45] If no submissions or further evidence is received within the time frame specified, then this decision will become final.

<sup>&</sup>lt;sup>27</sup> Kewene v Professional Conduct Committee of the Dental Council [2013] NZAR 1055

## **Request for In-Person Hearing**

- [46] If the Respondent, having received and considered the Board's Draft Decision, considers that an in-person hearing is required then one will be scheduled, and a notice of hearing will be issued.
- [47] A request for an in-person hearing must be made in writing to the Board Officer no later than the close of business on **11 August 2023.**
- [48] If a hearing is requested, this Draft Decision, including the Board's indicative position on penalty, costs and publication, will be set aside.

## **Right of Appeal**

[49] The right to appeal Board decisions is provided for in section 330(2) of the Act<sup>iii</sup>.

Signed and dated this 21<sup>st</sup> day of July 2023.

Mrs F Pearson-Green Presiding Member

This decision and the order herein were made final on 14 August 2023 on the basis that no further submissions were received.

Signed and dated this 17<sup>th</sup> day of August 2023.

Mrs F Pearson-Green Presiding Member

## <sup>i</sup> Section 318 of the Act

(1) In any case to which section 317 applies, the Board may

- (a) do both of the following things:
  - (i) cancel the person's licensing, and direct the Registrar to remove the person's name from the register; and
  - (ii) order that the person may not apply to be relicensed before the expiry of a specified period:

- (b) suspend the person's licensing for a period of no more than 12 months or until the person meets specified conditions relating to the licensing (but, in any case, not for a period of more than 12 months) and direct the Registrar to record the suspension in the register:
- (c) restrict the type of building work or building inspection work that the person may carry out or supervise under the person's licensing class or classes and direct the Registrar to record the restriction in the register:
- (d) order that the person be censured:
- (e) order that the person undertake training specified in the order:
- (f) order that the person pay a fine not exceeding \$10,000.
- (2) The Board may take only one type of action in subsection 1(a) to (d) in relation to a case, except that it may impose a fine under subsection (1)(f) in addition to taking the action under subsection (1)(b) or (d).
- (3) No fine may be imposed under subsection (1)(f) in relation to an act or omission that constitutes an offence for which the person has been convicted by a court.
- (4) In any case to which section 317 applies, the Board may order that the person must pay the costs and expenses of, and incidental to, the inquiry by the Board.
- (5) In addition to requiring the Registrar to notify in the register an action taken by the Board under this section, the Board may publicly notify the action in any other way it thinks fit."

# " Section 318 Disciplinary Penalties

- (1) In any case to which section 317 applies, the Board may—
  - (a) do both of the following things:
    - (i) cancel the person's licensing and direct the Registrar to remove the person's name from the register; and
    - (ii) order that the person may not apply to be relicensed before the expiry of a specified period:
  - (b) suspend the person's licensing for a period of no more than 12 months or until the person meets specified conditions relating to the licensing (but, in any case, not for a period of more than 12 months) and direct the Registrar to record the suspension in the register:
  - (c) restrict the type of building work or building inspection work that the person may carry out or supervise under the person's licensing class or classes and direct the Registrar to record the restriction in the register:
  - (d) order that the person be censured:
  - (e) order that the person undertake training specified in the order:
  - (f) order that the person pay a fine not exceeding \$10,000.
- (2) The Board may take only 1 type of action in subsection (1)(a) to (d) in relation to a case, except that it may impose a fine under subsection (1)(f) in addition to taking the action under subsection (1)(b) or (d).
- (3) No fine may be imposed under subsection (1)(f) in relation to an act or omission that constitutes an offence for which the person has been convicted by a court.
- (4) In any case to which section 317 applies, the Board may order that the person must pay the costs and expenses of, and incidental to, the inquiry by the Board.
- (5) In addition to requiring the Registrar to notify in the register an action taken by the Board under this section, the Board may publicly notify the action in any other way it thinks fit.

## " Section 330 Right of appeal

(2) A person may appeal to a District Court against any decision of the Board—

(b) to take any action referred to in section 318.

## Section 331 Time in which appeal must be brought

An appeal must be lodged-

- (a) within 20 working days after notice of the decision or action is communicated to the appellant; or
- (b) within any further time that the appeal authority allows on application made before or after the period expires.